



### CTtransit Title VI Notice to the Public

CTtransit operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a Title VI complaint. For information about this policy and the complaint process go to [www.cttransit.com](http://www.cttransit.com) or call 860-525-9181.

### CTtransit Título VI Aviso al público

CTtransit opera sus programas y servicios sin distinción de raza, color o nacionalidad de acuerdo con el Título VI de la Ley de Derechos Civiles. Cualquier persona que crea que ha sido agravada por cualquier práctica discriminatoria ilegal bajo el Título VI puede presentar una queja del Título VI. Para obtener información sobre esta política y el proceso de quejas, visite [www.cttransit.com](http://www.cttransit.com) o llame al 860-525-9181.

### Customer Service Center

Please contact us for bus schedule information or with your comments.  
Hours: Monday through Saturday 6:30AM-9:30PM, Sunday/Holiday 7:00AM-7:00PM  
Phone: (860) 525-9181  
TTY: (860) 727-8196  
Go CT Helpdesk: (877) 255-7433  
Internet: [www.cttransit.com](http://www.cttransit.com)  
U.S. Mail: CTtransit Customer Service Center, 100 Leibert Road PO Box 66, Hartford, CT 06141-0066

For lost & found items contact The New Britain Transportation Company Monday through Friday 5:00AM-11:00PM. Phone: (860) 828-0512

### Customer Service & Sales Outlet

Tickets and passes may be purchased on the bus (exact change only), or on-line using Visa/MasterCard/Discover at [www.cttransit.com](http://www.cttransit.com).

### Bus Stops

Bus stops are located every 2-3 blocks along the bus route.

### Holidays

A Sunday service schedule is operated on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. Regularly scheduled service operates on all other holidays.

### Accessibility

All CTtransit buses are accessible to persons with disabilities. Also, the bus can "kneel" to lower the first step height. Please ask the driver to kneel the bus to assist you in boarding or alighting.

### Travel Conditions

The times listed in this schedule are approximate. Delays may occur subject to weather or traffic conditions. You may wish to consider adverse conditions when planning the time of your trip.

A public service of the Connecticut Department of Transportation  
Operated by New Britain Transportation Co.

- ### RIDER TIPS
- To Help Us Serve You Better:**
- Arrive at the bus stop five minutes before the scheduled arrival time of the bus;
  - Have the exact bus fare, pass or ticket ready before you board the bus;
  - Allow persons using wheelchairs to board first;
  - Keep children seated;
  - Pull the "stop requested" signal cord at least one block before your stop;
  - Do not cross the street in front of the bus, wait until it has pulled away.

- ### RULES FOR PASSENGERS
- To Keep Your Ride Safe & Comfortable, Please:**
- Keep the designated front seats reserved for Senior Citizens and Disabled passengers;
  - Shirts and shoes must be worn while on the bus;
  - This bus makes frequent starts and stops. Stay seated, if possible, and wait until the bus has stopped before moving to exit;
  - Cooperate with your bus operator's instructions.



### LOCAL SERVICE FARES

Bus Operators and fare boxes cannot make change.

#### ON BOARD FARE OPTIONS

Cash Only—One Payment Transaction For Each Pass  
Fare boxes accept flat, unfolded \$1.00 bills and US coins (except 50¢ pieces) only. Insert coins and bills one at a time. Please have fare ready when boarding. Do not deposit \$5, \$10 or \$20 bills.

2-Hour Pass (single fare)	\$1.75
Press "Get 2-Hour Pass" button before depositing money.	
All-Day Pass	\$3.50
Press "Get All-Day Pass" button before depositing money.	
Children (Age 4 & under)	FREE
Maximum of three with each adult.	
Senior (65+) / People with Disability	
State-issued Reduced Fare Photo Transit ID or Medicare Card must be shown prior to payment.	
2-Hour Pass (single fare)	.85¢
Press "Get 2-Hour Pass" button before depositing money.	
All Day Pass	\$1.70
Press "Get All-Day Pass" button before depositing money.	
Youth (Age 5-18)	
Proof of age may be requested.	
2-Hour Pass (single fare)	\$1.40
Press "Get 2-Hour Pass" button before depositing money.	
All Day Pass	\$2.80
Press "Get All-Day Pass" button before depositing money.	
3-Day Pass	\$8.75
5-Day Pass	\$14.00
7-Day Pass	\$19.25
31-Day Pass	\$63.00
10-Ride Ticket	\$15.75
Senior/Disabled 10-Ride Ticket	\$7.65
Senior/Disabled 31-Day Pass	\$30.60
State-issued Reduced Fare Photo Transit ID or Medicare Card must be shown with use of Senior/Disabled pass or ticket.	
Youth 10-Ride Ticket	\$12.60
Ages 5 through 18. Proof of age may be requested with use.	

Bus Schedule Effective March 10, 2024

# 503 CORBIN AVENUE

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Contact Us  
860.525.9181  
TTY 860.727.8196  
[cttransit.com](http://cttransit.com)