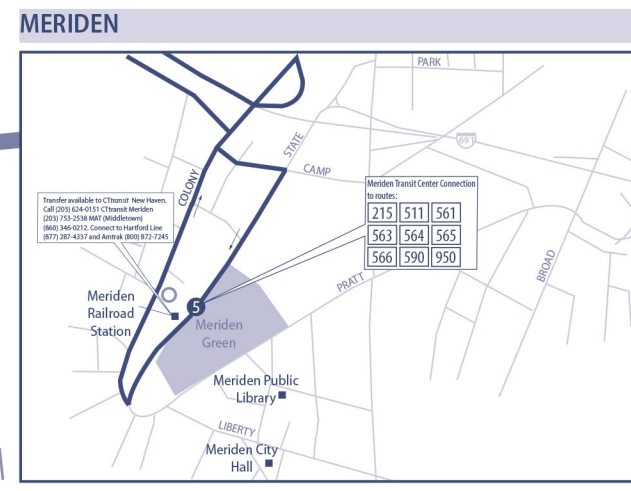
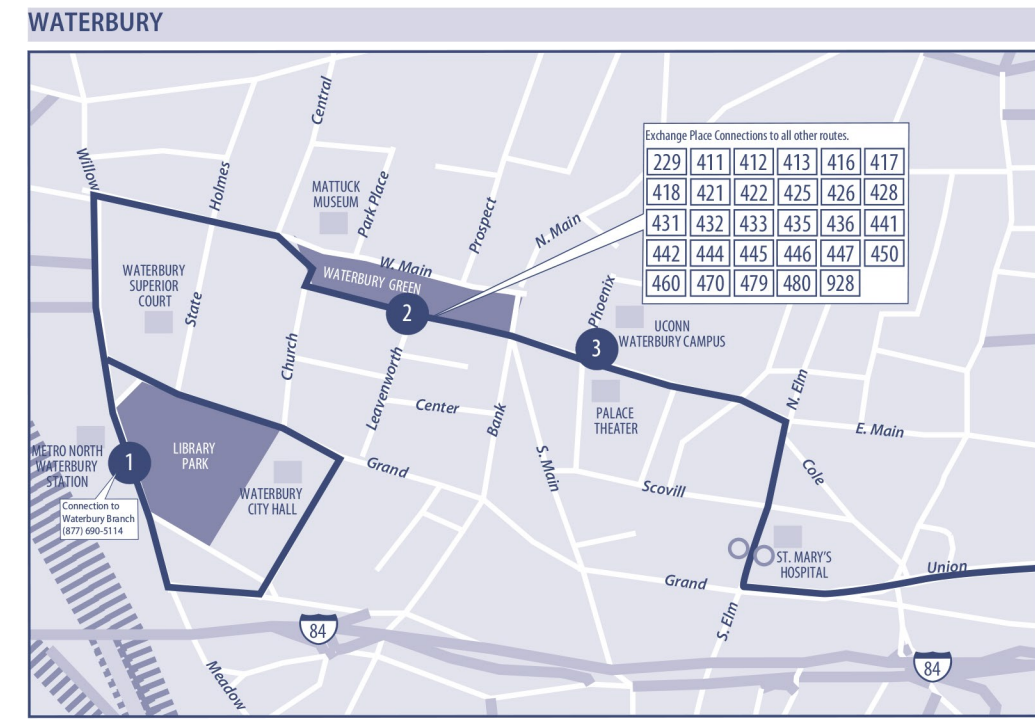
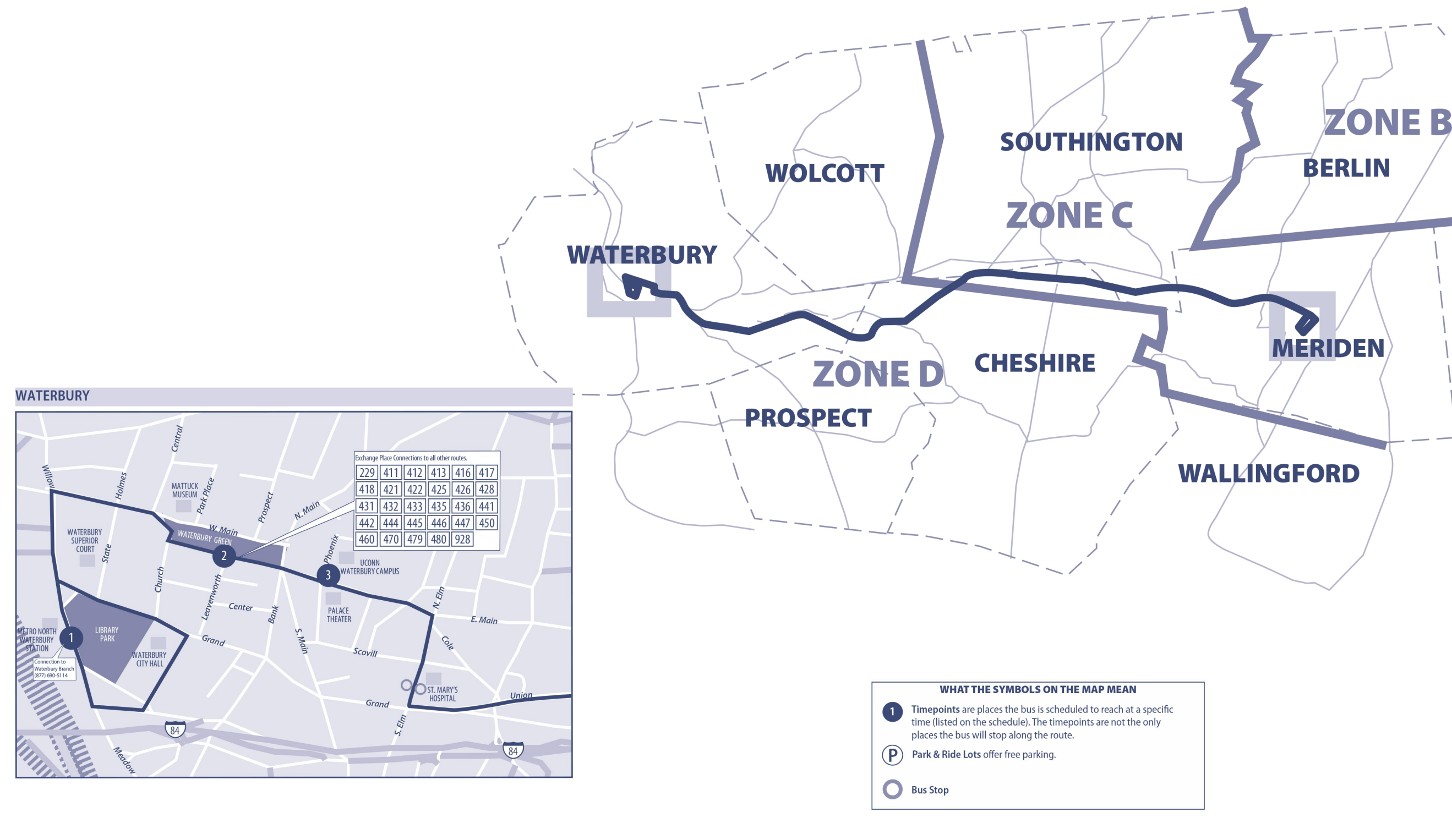


940 MERIDEN-WATERBURY EXPRESS



WHAT THE SYMBOLS ON THE MAP MEAN

- 1** Timepoints are places the bus is scheduled to reach at a specific time (listed on the schedule). The timepoints are not the only places the bus will stop along the route.
- P** Park & Ride Lots offer free parking.
- Bus Stop

CTtransit Title VI Notice to the Public
 CTtransit operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a Title VI complaint. For information about this policy and the complaint process go to www.cttransit.com or call 860-525-9181.

CTtransit Título VI Aviso al público
 CTtransit opera sus programas y servicios sin distinción de raza, color o nacionalidad de acuerdo con el Título VI de la Ley de Derechos Civiles. Cualquier persona que crea que ha sido agravada por cualquier práctica discriminatoria ilegal bajo el Título VI puede presentar una queja del Título VI. Para obtener información sobre esta política y el proceso de quejas, visite www.cttransit.com o llame al 860-525-9181.

Pay outside the box.

Introducing the Go CT Card.
 The simplest way to get the lowest fare.

- Advantages of the Go CT Card**
1. The Go CT Card always provides the discounted fares you would receive with a multiday pass. *Express riders will also have access to 3-day, 5-day and 7-day discounts, not available with any other payment method, in addition to the 31-day discount.*
 2. Just tap your card on the fare box every time you board. *When riding express, tap off when you exit as well. If you don't tap off, you will be charged the maximum fare.*
 3. Your card and the funds on it never expire.
 4. Riders no longer have to worry about carrying exact change for the fare box or re-membering to ask for a transfer or a day pass when boarding. Keeping your account funded is all you need to do to ensure you always get the lowest fares.

Whether you ride every day or a few times per year, you always want to pay the lowest possible fare.

The Go CT Card uses a new system called fare capping to calculate your fare and automatically apply any discounts. This eliminates any guesswork about which pass to buy. So, with just a tap of the Go CT Card on the card reader, you'll be ready to ride—always for the lowest possible fare.

Learn more at GoCTCard.com



31-DAY PASS BUS RIDERS

EMERGENCY RIDE HOME

The CTrides Emergency Ride Home (ERH) program is a "safety-net" for employees who regularly use an alternative commute to work. If an unexpected emergency arises, the ERH program will reimburse commuters who meet the guidelines below for their trip to four (4) times a year.

Qualified Emergencies:

- ▶ Unexpected personal or family illness/emergency
- ▶ Unexpected mandatory overtime
- ▶ Building evacuation or shutdown due to unexpected emergency

Eligible Modes:

- ▶ Taxi
- ▶ A co-worker reimbursement (at federal mileage reimbursement rate)
- ▶ On-demand ride services

Restrictions:

- ▶ An individual can submit up to four (4) reimbursement requests per fiscal year (July 1 - June 30)
- ▶ There is a max of \$200 allowance per trip (commuters may submit documentation for rides over \$200, but will only be reimbursed \$200)

NOTE: Because CTrides Hotline will no longer be dispatching taxis, you MUST HAVE a receipt to support your reimbursement request EXCEPT for the co-worker reimbursement option.

Submit a reimbursement request online through CTrides.com/ERH after you have taken the ride.

CT rides
 If you have questions, contact CTrides at 1-877-CTrides (1-877-287-4337) or info@CTrides.com

The ERH benefit is available for 31-day pass riders. It is not available for 10-Ride Ticket or cash fare customers.

Customer Service Center
 Please contact us for bus schedule information, lost & found items or with your comments.
 Hours: Monday through Saturday 6:30AM-9:30PM, Sunday/Holiday 7:00AM-7:00PM
 Phone: (860) 525-9181
 TTY: (860) 727-8196
 Go CT Helpdesk: (877) 255-7433
 Internet: www.cttransit.com
 U.S. Mail: CTtransit Customer Service Center
 100 Leibert Road
 Hartford, CT 06120-1617

For lost & found items contact The New Britain Transportation Company Monday through Friday 5:00AM-11:00PM. Phone: (860) 828-0512

Customer Service & Sales Outlet
 Bus passes and tickets can be purchased at NET offices at 761 Frost Bridge Rd, Watertown (8:00am to 4:00pm on weekdays) or at Grand News Convenience Store, 156 Bank Street, (203) 575-9868 (7:00AM to 6:00PM weekdays, weekends 7:00AM to 3:00PM) Bus passes and tickets can be also purchased on-line using Visa/MasterCard/Discover at www.cttransit.com.

Bus Stops
 Bus stops are located every 2-3 blocks along the bus route. Most stops are marked with an official bus stop sign; some locations have a white band painted on a pole.

Holidays
 A Sunday service schedule (express bus service does not operate) is operated on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. Regularly scheduled service operates on all other holidays.

Accessibility
 All CTtransit buses are accessible to persons with disabilities. Also, the bus can "kneel" to lower the first step height. Please ask the driver to kneel the bus to assist you in boarding or alighting.

Travel Conditions
 The times listed in this schedule are approximate. Delays may occur subject to weather or traffic conditions. You may wish to consider adverse conditions when planning the time of your trip.

A public service of the Connecticut Department of Transportation

- Rider Tips**
- To Help Us Serve You Better:**
- Arrive at the bus stop five minutes before the scheduled arrival time of the bus;
 - Have the exact bus fare, pass or ticket ready before you board the bus;
 - Allow persons using wheelchairs to board first;
 - Keep children seated;
 - Pull the "stop requested" signal cord at least one block before your stop;
 - Do not cross the street in front of the bus, wait until it has pulled away.
- Rules for Passengers**
- To Keep Your Ride Safe & Comfortable, Please:**
- Keep the designated front seats reserved for Senior Citizens and Disabled passengers;
 - Shirts and shoes must be worn while on the bus;
 - This bus makes frequent starts and stops. Stay seated, if possible, and wait until the bus has stopped before moving to exit;
 - Cooperate with your bus operator's instructions.

DO NOT

- USE FOUL LANGUAGE
- EAT OR DRINK ONBOARD THE BUS
- PUT FEET ON THE SEATS
- SMOKE ONBOARD THE BUS

PLEASE / POR FAVOR

- FOLD STROLLERS & WHEELCHAIRS BEHIND YOU ON THE BUS
- SECURE ANIMALS OTHER THAN SERVICE ANIMALS IN CONTAINERS
- PLACE TRASH IN CANES
- USE LOW VOLUME & HEADPHONES FOR MUSIC, CONVERSATIONS AND AUDIO DEVICES



EXPRESS SERVICE ZONE FARES

Express service fares are distance-based and are determined by the number of fare zones traveled. Fare zones are labeled A thru F.

Use the bus schedule or route map to determine in which zones you will be getting on and off the bus, then refer to the chart below to calculate the number of zones traveled.

Boarding Zones	Exit Zone					
	A	B	C	D	E	F
A	2	2	3	4	5	5
B	2	2	2	3	4	5
C	3	2	2	2	3	4
D	4	3	2	2	2	3
E	5	4	3	2	2	2
F	5	5	4	3	2	2

For example, if you board the bus in Zone A and get off the bus in Zone C, you will have traveled 3 zones.
 The minimum express bus fare is 2 zones and the maximum fare is 5 zones.

EXPRESS SERVICE FARES

Bus Operators and fare boxes cannot make change.

ON BOARD FARE OPTIONS

Cash Only—One Payment Transaction For Each Pass
 Fare boxes accept flat, unfolded \$1.00, \$5.00 and 10.00 bills and US coins (except 50¢ pieces) only. Insert coins and bills one at a time. Please have fare ready when boarding. Do not deposit \$20 bills.

2-Hour Pass (single fare)
 Press "Get 2-Hour Pass" button before depositing money.

2 Zones	\$3.20
3 Zones	\$4.10
4 Zones	\$5.00
5 Zones	\$6.00

All-Day Pass
 Press "Get All-Day Pass" button before depositing money.

2 Zones	\$6.40
3 Zones	\$8.20
4 Zones	\$10.00
5 Zones	\$12.00

Children (Age 4 & under)FREE
 Maximum of three with each adult.

Senior (65+) / People with Disability
 State-issued Reduced Fare Photo Transit ID or Medicare Card must be shown prior to payment.

2-Hour Pass (single fare)
 Press "Get 2-Hour Pass" button before depositing money.

2 Zones	\$1.60
3 Zones	\$2.05
4 Zones	\$2.50
5 Zones	\$3.00

All Day Pass
 Press "Get All-Day Pass" button before depositing money.

2 Zones	\$3.20
3 Zones	\$4.10
4 Zones	\$5.00
5 Zones	\$6.00

Youth (Age 5-18)REGULAR FARE
 No Youth discount on express.

FARES SUBJECT TO CHANGE

EXPRESS SERVICE FARES

Bus Operators and fare boxes cannot make change.

PREPAID FARE OPTIONS

31-Day Pass

2 Zones	\$108.80
3 Zones	\$139.40
4 Zones	\$170.00
5 Zones	\$204.00

10-Ride Ticket*

2 Zones	\$28.80
3 Zones	\$36.90
4 Zones	\$45.00
5 Zones	\$54.00

Senior (65+) / People with Disability
 State-issued Reduced Fare Photo Transit ID or Medicare Card must be shown prior to payment.

10-Ride Ticket* (New)

2 Zones	\$14.40
3 Zones	\$18.45
4 Zones	\$22.50
5 Zones	\$27.00

Free Transfers
 Express 2-Hour passes retain the full value of the original zone fare paid, providing unlimited local and express rides for the number of zones paid. Travel on a route that charges a higher zone fare would require additional payment.
 *10-ride ticket users must request a 2-Hour Pass from the Bus Operator at the time the fare is paid.

www.cttransit.com

FARES SUBJECT TO CHANGE

Bus Schedule Effective March 10, 2024

940 express

MERIDEN-WATERBURY EXPRESS

CT transit

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