



What if I ride an express bus, and because of a winter storm I leave work early?

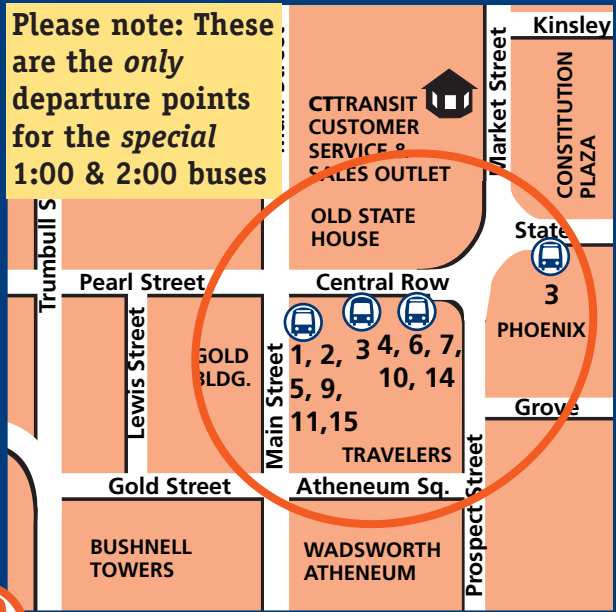
If CTTRANSIT, in coordination with the State, determines worsening weather conditions warrant earlier bus service, this will be communicated to major employers, the media, and posted on www.cttransit.com by 11:00am. The first "early" buses for all routes will depart downtown (Main, State, or Central Row) at 1:00, followed by trips at 2:00. Normally scheduled noontime express service will also operate.



Where do I get the bus?

If your route has a noontime trip on the regular schedule, wait for the bus at your usual stop. To make connections to the 1:00 and 2:00 trips for all routes, catch the *special FREE express shuttle buses* that will bring passengers from Asylum Hill or the Capitol to downtown (Main, State, or Central Row—see map left) to their express buses. These shuttles will make pickups at 12:30 and 1:30 on snow service days. Look for "EXPRESS SHUTTLE" on the destination sign.

Please note: These are the *only* departure points for the *special* 1:00 & 2:00 buses



Express Bus Service "FAQs" Winter Weather



Updated December 2008





What time will the special shuttle pick me up?

There are two shuttle routes. One special shuttle will depart Aetna on Asylum Hill at 12:30 and 1:30, and travel via Farmington and Asylum to Pearl and Central Row. The other shuttle will depart Capitol & Park Terrace at 12:30 and 1:30 and travel via Capitol Avenue, around Pulaski Circle to Trumbull, Pearl and Central Row. Both buses pick up along the route—be waiting at your stop. Remember, you can take any “local” bus headed downtown, as well, *but you must get downtown for the early buses.*

WINTER WEATHER EXPRESS SHUTTLES

Special shuttle pick up times are approximate, dependent on weather and road conditions. Please be at your bus stop at least 5 minutes in advance of when you anticipate the bus.

What if my express route isn't operated by CTTRANSIT?

The decision to operate express bus service by the State will apply to all express bus routes. However, for specific plans and pick-up locations for routes operated by DATTCO, Collins, Kelley or Arrow, please contact the operator of that route.

- DATTCO (800) 229-4879
- Collins (800) 848-0223
- Kelley (800) 243-5106
- Arrow (860) 289-1531

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Will regular afternoon and evening express service still operate?

Express service will continue to operate on all routes, serving all regular bus stops. However, depending on weather and road conditions, there may be some delays or modifications as needed. Keep checking on line at www.cttransit.com, or call Customer Service at 860-525-9181 for specific information.

Please be patient: remember on days like these the phones are busy and traffic can be congested.



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