



Reduced Fare Transit Photo ID Card Application

Program for Military Veterans

A Service of the Connecticut Department of Transportation

Military Veterans can travel for a reduced fare at any time on CTtransit services operating under contract to the Connecticut Department of Transportation.

All Applicants: Complete the form section and submit the following items.

INCLUDE with the completed application:

- Your color photo with your name printed on back.
- Copy of document(s) certifying eligibility*
- Check or money order made payable to **CTtransit**.

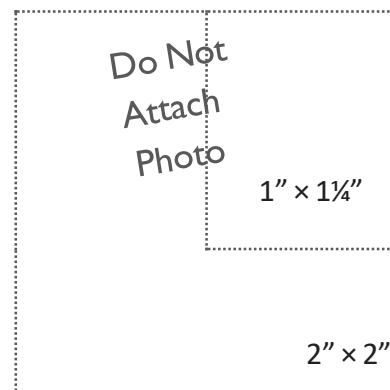
***Replacements:** Individuals are not required to resubmit eligibility documentation to obtain a replacement I.D.

Please NOTE:

There is an application charge of \$5.00 to issue a photo I.D. card.
If lost, stolen or damaged, a replacement card may be obtained with a processing fee of \$10.00.
Do **NOT** send cash.

See eligibility section for list of accepted documents.
Applicants may redact Social Security number.

Photo (required) Guidelines



- Current full-face color photo only (top of head and bottom of chin must show)
- Photo size 2" x 2" or 1" x 1¼"
- No hats or sunglasses in photo
- Photo must be in focus

MAIL TO:

CTtransit
Attn: Reduced Fare Transit ID Program
PO Box 66
Hartford CT 06141-0066

For questions, please write to:

ReducedFares@Cttransit.com or
Call (860)200-1383

Persons having a hearing and/or speech disability may dial 711 for Telecommunications Relay Service (TRS).

Definition of "Veteran"; Entitlement to Identification Card

Federal and state authorities have established the following definitions for the purpose of defining Veteran status. A Reduced Fare Transit Photo ID Card will be issued to an individual who meets the following definitions:

Per Connecticut General Statute (CGS Sec. 27-103(a)2): The term "veteran" means any person honorably discharged from, released under honorable conditions from, or released with an other than honorable discharge based on a qualifying condition from active service in the armed forces.

Federal Law (38 USC 101): The term "veteran" means a person who served in the active military, naval, air, or space service, and who was discharged or released therefrom under conditions other than dishonorable.

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Accessibility

All buses have wheelchair lifts or ramps for access by persons with disabilities. Also, the bus can "kneel" to lower the first step height. Please ask the operator to kneel the bus to assist you in boarding or alighting.

Most types of mobility devices (wheelchairs, 3-wheel scooters, and walkers) can be accommodated on the buses. Each bus has a system for securing wheelchairs. CTtransit safety policy requires a 4-point securement for all mobility devices. Use of the lap belt is recommended for the customer's maximum safety.

Please ask the operator to deploy the mobility access unit if you wish to use the lift or ramp to board the bus.

All trains and stations are handicapped accessible. When boarding or leaving a train in a wheelchair, back on and off, so that the larger rear wheels lead. This makes it less likely that the small front wheels will get caught in the gap between the platform edge and the train. Whenever the gap or the difference in height between the train and the station is too large, ask the train crew to set a bridge plate in place to span the gap.

If you ride CTfastrak, Fare Inspectors will make inspections on CTfastrak station platforms and CTfastrak buses. Remember to keep your pass or ticket handy, as you may be asked to show your Proof of Payment more than once during your trip. If you are exempt from all fares you will be required to present proper ID on the-

bus. Customers with disabilities are permitted to bring their service animals into all transit facilities. The animals must be securely leashed for the safety of all customers.

A service animal is any guide dog, signal dog, or other animal individually trained to work or perform tasks for an individual with a disability, including, but not limited to, guiding individuals with impaired vision, alerting individuals with impaired hearing to intruders or sounds, providing minimal protection or rescue work, pulling a wheelchair, or fetching dropped items. While most service animals are dogs, the possibility of other types of service animal is recognized.

Personal Care Attendants (PCA) – A PCA is a person who assists the eligible rider with daily life functions and provide assistance during the ride or at the destination. The PCA does not pay a fare.

Privacy

In accordance with Public Act No 08-1-67 it is to be policy of CTtransit to protect the confidentiality, prohibit unlawful disclosure of, and limit access to social security numbers and other personal identifiable information. The policy includes securing all files, limiting access to staff, divulging social security numbers and other personal identifiable information only when required by law, court rule, or in conducting the normal course of business. When documents are destroyed it will be done in such a manner as to preserve confidentiality (such as shredding).

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Applicant Information (please print legibly)

Name: _____ , _____
Last Name First Name MI

Address: _____
Mailing Address Apt/Unit #

City or Town State Zip

Phone: _____ e-mail: _____
(include area code)

Date of Birth: _____
(MM/DD/YYYY)

☐ New Applicant
\$5.00 application charge

☐ Replacement Card
\$10.00 processing fee

Applicant Signature: _____ Date _____
I am a veteran as of the date of this application.

Certification of Eligibility

Copies of any of the below documents may be used to certify veteran status for the purposes of this program.

- ☐ Veterans Identification Card (VIC) or Veteran Health Identification Card (VHIC)
- ☐ State-issued Driver's License or Non-Driver's ID with Veteran indicator (flag)
- ☐ Department of Defense (DoD) Identification Card
- ☐ Form DD214, DD256, or NGB22

Application fee and full-face color photo also required with this application. See page 1 for details. Application processing may take up to three (3) weeks. Applicants are encouraged to retain copy of application for their records.

Reduced Fare Transit Photo ID cards are not transferable and can only be used by
the person to whom the card was issued.

Do not punch holes in, bend, fold, or otherwise mutilate your card. Do not laminate your card.
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