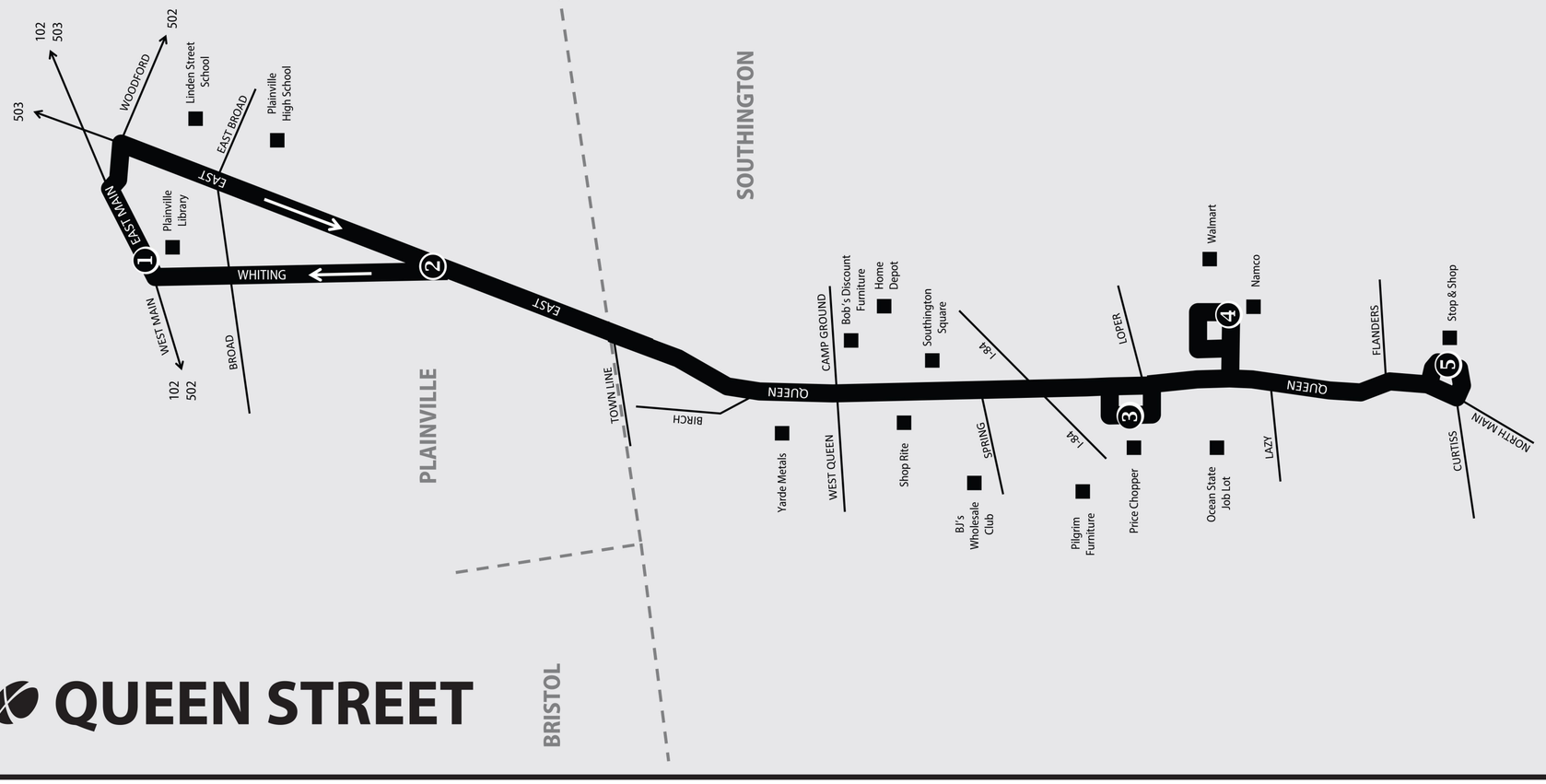

532 QUEEN STREET

LEGEND

1 **Timepoint**
Places the bus is scheduled to depart at a specific time (see schedule). Timepoints are not the only places the bus will stop along the route.

→ 503 **Connecting Route**
Connection available with bus route(s) indicated. Arrow indicates direction of travel.

■ **Places of Interest**

CT *transit*

Two-Hour Passes (Transfers) & All-Day Passes Issued On Board Buses

Fare boxes on board CT*transit* local, express, and CT*fastrak* buses issue 2-Hour Passes (transfers) and All-Day passes using bar-code reading technology rather than magnetically encoded stripe technology. The bar code is printed on the front of the pass. Scan the bar code on the window with the red light on the fare box – a tone will sound indicating acceptance.

Free transfers issued on local buses are valid for unlimited rides on local CT*transit buses, going in any direction, for two hours from time issued, until printed time and date of expiration. All-Day passes must be purchased at the time the fare is paid upon boarding.*

CT*transit*.com

CT*transit* Title VI Notice to the Public

CT*transit* operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a Title VI complaint. For information about this policy and the complaint process go to www.CT*transit*.com or call 860-525-9181.

CT*transit* Título VI Aviso al público

CT*transit* opera sus programas y servicios sin distinción de raza, color o nacionalidad de acuerdo con el Título VI de la Ley de Derechos Civiles. Cualquier persona que crea que ha sido agravada por cualquier práctica discriminatoria ilegal bajo el Título VI puede presentar una queja del Título VI. Para obtener información sobre esta política y el proceso de quejas, visite www.CT*transit*.com o llame al 860-525-9181.

Customer Service Center
Please contact us for bus schedule information, lost & found items or with your comments.

Hours: Monday through Saturday 6:30AM-9:30PM, Sunday/Holiday 7:00AM-7:00PM

Phone: (860) 525-9181
Go CT Helpdesk: (877) 255-7433
Internet: www.CT*transit*.com
U.S. Mail: CT*transit* Customer Service Center
100 Leibert Road
Hartford, CT 06120

Customer Service & Sales Outlet
Tickets and passes may be purchased on non-holiday weekdays and Saturdays at the downtown Customer Service & Sales Outlet, located at State House Square. Sales outlet accepts cash, check (with appropriate ID), and Visa/MasterCard/Discover. Hours: Monday to Friday 7:00AM-6:00PM, Saturday 9:00AM-3:00PM. Bus passes and tickets can be also purchased on-line using Visa/MasterCard/Discover at www.cttransit.com.

Bus Stops
Bus stops are located every 2-3 blocks along the bus route. Most stops are marked with an official bus stop sign; some locations have a white band painted on a pole.

Holidays
A Sunday service schedule is operated on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. Regularly scheduled service operates on all other holidays.

Accessibility
All CT*transit* buses are accessible to persons with disabilities. Also, the bus can "kneel" to lower the first step height. Please ask the driver to kneel the bus to assist you in boarding or alighting.

Travel Conditions
The times listed in this schedule are approximate. Delays may occur subject to weather or traffic conditions. You may wish to consider adverse conditions when planning the time of your trip.

A public service of the
Connecticut Department of Transportation

RIDER TIPS
To Help Us Serve You Better:

- Arrive at the bus stop five minutes before the scheduled arrival time of the bus;
- Have the exact bus fare, pass or ticket ready before you board the bus;
- Allow persons using wheelchairs to board first;
- Keep children seated;
- Pull the "stop requested" signal cord at least one block before your stop;
- Do not cross the street in front of the bus, wait until it has pulled away.

RULES FOR PASSENGERS
To Keep Your Ride Safe & Comfortable, Please:

- Keep the designated front seats reserved for Senior Citizens and Disabled passengers;
- Shirts and shoes must be worn while on the bus;
- This bus makes frequent starts and stops. Stay seated, if possible, and wait until the bus has stopped before moving to exit;
- Cooperate with your bus operator's instructions.

CTPASSENGER
Free Wi-Fi

LOCAL SERVICE FARES

Bus Operators and fare boxes cannot make change.

ON BOARD FARE OPTIONS

Cash Only – One Payment Transaction For Each Pass
Fare boxes accept flat, unfolded $1.00 bills and US coins (except 50¢ pieces) only. Insert coins and bills one at a time. Please have fare ready when boarding. Do not deposit $5, $10 or $20 bills.

2-Hour Pass (single fare) **$1.75**
Press "Get 2-Hour Pass" button before depositing money.

All-Day Pass **$3.50**
Press "Get All-Day Pass" button before depositing money.

Children (Age 4 & under) . . . . . **FREE**
Maximum of three with each adult.

Senior (65+) / People with Disability
State-issued Reduced Fare Photo Transit ID or Medicare Card must be shown prior to payment.

2-Hour Pass (single fare) . . . . . **85¢**
Press "Get 2-Hour Pass" button before depositing money.

All Day Pass **$1.70**
Press "Get All-Day Pass" button before depositing money.

Youth (Age 5-18) Proof of age may be requested.
2-Hour Pass (single fare) **$1.40**
Press "Get 2-Hour Pass" button before depositing money.

All Day Pass **$2.80**
Press "Get All-Day Pass" button before depositing money.

PREPAID FARE OPTIONS

3-Day Pass **$8.75**
5-Day Pass **$14.00**
7-Day Pass **$19.25**
31-Day Pass **$63.00**
10-Ride Ticket **$15.75**
Senior/Disabled 10-Ride Ticket **$7.65**
Senior/Disabled 31-Day Pass **$30.60**
State-issued Reduced Fare Photo Transit ID or Medicare Card must be shown with use of Senior/Disabled pass or ticket.

Youth 10-Ride Ticket **$12.60**
Ages 5 through 18. Proof of age may be requested with use.

Free Transfers

All passes include unlimited FREE local service transfers. Additional fare payment required on Express services. 10-ride ticket users must request a 2-Hour Pass from the Bus Operator at the time the fare is paid.

FARES SUBJECT TO CHANGE

Bus Schedule Effective March 10, 2024

532

QUEEN STREET

CT *transit*

Customer Service Center:
(860) 525-9181
TTY (860) 727-8196
www.CT*transit*.com